## **<u>SECTION V.</u>** Procedures

The procedures section contains Choices for Care (CFC) procedures for the following:

- 1. Application & Eligibility Determination
- 2. Waiting List
- 3. Initial Assessment & Reassessment
- 4. Monitoring
- 5. Changes and Start Dates
- 6. Initiating Services
- 7. Denials & Terminations
- 8. Notices, Variances & Appeals
- 9. Utilization Review
- 10. Enrollment & Billing
- 11. Informed Consent & Negotiated Risk
- 12. Medicare Advocacy Project (MAP)
- 13. Complaints
- 14. Critical Incident Reporting
- 15. AFC Disclosure of Information