

Case Management Standards Revisions, August 2016

1. Cover Page: Updated with new date and DAIL contact information
2. Section I Introduction: Added reference to the Global Commitment waiver (see last paragraph).
3. Section II Definitions: Moved definitions from the appendix to the front. Revised the section and added new definitions.
4. Section III Agency Standards:
 - a. Updated information about self-neglect referrals for people under age 60. (See E.)
 - b. Updated the conflict of interest policy to reflect the new CMS HCBS language. (See K.)
 - c. Added a smoking policy requirement. (See P.)
5. Section IV. Individual Case Manager Standards:
 - a. Updated information about self-neglect referrals for people under age 60. (See G.)
 - b. Added new CMS HCBS language regarding person-centered planning (See H. 3. & 4.)
 - c. Updated documentation section to reflect CMS HCBS language. (See M. 3. & 4.)
6. Section V. Certification Process: Moved this section from the old December 2010 Standards addendum with no changes to the process.
7. Section VI. Appeal: no changes
8. Appendix A: Added reference link to the new CMS HCBS regulations.