

## *To Apply:*

To receive an application or questions about financial eligibility, contact the Department of Vermont Health Access (DVHA) at:

Medicaid Call Center: 1-855-899-9600

Benefit Service Center: 1-800-479-6151

For questions about clinical eligibility or other Choices for Care questions, contact the Department of Disabilities, Aging and Independent Living in the region in which you live:

Barre: **1-802-476-1646**

Bennington: **1-802-447-2850**

Brattleboro: **1-802-251-2118**

Burlington: **1-802-871-3058**

Hartford: **1-802-296-5592**

Middlebury: **1-802-585-0699**

Morrisville: **1-802-888-0510**

Newport: **1-802-585-0026**

Rutland: **1-802-786-5971**

Springfield: **1-802-289-0695**

St. Albans: **1-802-524-7913**

St. Johnsbury: **1-802-748-8361**

**This information is important. If you do not understand it, take it to your local office for help.**

Ces informations sont importantes. Si vous ne les comprenez pas, apportez-les à votre bureau local pour recevoir de l'aide. **French**

Это важная информация. Если она Вам непонятна, возьмите это письмо и обратитесь за помощью в местное отделение. **Russian**

Ovaj dopis je važan. Ukoliko je nerazumljiv za vas onda ga ponesite i obratite se lokalnoj kancelariji za pomoć. **Serbo-Croatian**

Esta información es importante. Si no la entiende, llévela a su oficina local para solicitar ayuda. **Spanish**

Maelezo ya barua hii ni muhimu. Kama huielewi, ichukue, uende nayo katika ofisi yako ya karibu kwa msaada zaidi. **Swahili**

Thông tin này rất quan trọng. Nếu quý vò không hiểu nội dung trong này, hãy đem thư này đến văn phòng tại nhà phòong của quý vò để được giúp đỡ. **Vietnamese**

**Call 1-802-241-0294 to request a translated version of this brochure.**

Vermont  
Agency of Human Services

# CHOICES FOR CARE

 **VERMONT**  
**LONG-TERM CARE MEDICAID**

**Department of Disabilities, Aging  
and Independent Living**

280 State Drive, HC2 South  
Waterbury, VT 05671-2070

*This brochure is available in other formats upon request..*

*Phone: 802 241-0294*

# Helping Vermonters

**QUESTION:** Do you or a loved one need daily help with activities such as toileting, getting dressed, or eating?

**QUESTION:** Are you worried about how to pay for the care you need?

**QUESTION:** Is it important to you that you and your loved ones decide where you will receive this care?

If the answer is “Yes”, [CHOICES FOR CARE](#) may be able help.

If you qualify, [CHOICES FOR CARE](#) pays for care in any of these settings:

## ✧ IN YOUR HOME

## ✧ ADULT FAMILY CARE

## ✧ ENHANCED RESIDENTIAL CARE (ERC)

## ✧ NURSING HOME

## ✧ IN YOUR HOME

If you are eligible, the following services are available to help you remain at home:

- Case Management
- Intermittent Personal Care
- Respite or Companion Care
- Adult Day Services
- Personal Emergency Response Systems
- Assistive Devices/Home Modifications

## ✧ ADULT FAMILY CARE (AFC)

Adult Family Care (AFC) is a 24-hour, shared living option in the home of another person. Authorized Agencies (AA) are paid a daily tiered rate to contract with private, unlicensed AFC homes that serve one to two people in a family home setting. Homes provide personal care, laundry/housekeeping and more.

## ✧ ERC — ENHANCED RESIDENTIAL CARE

Approved Licensed Level III Residential Care Homes and Assisted Living Residences provide services such as:

- Personal Care
- Meal preparation
- Medication Management
- Nursing Overview

- Activities
- 24-hour Supervision
- Laundry/Housekeeping
- Case Management

## ✧ NURSING HOME

Licensed Nursing Homes provide a wide range of services including:

- Personal Care
- Meals/Nutritional Services
- 24-hour Skilled Nursing
- Rehab and Therapy
- Activities
- 24-hour Supervision
- Social Services
- Laundry/Housekeeping

## ELIGIBILITY

To be eligible, you must:

- Be a Vermont resident,
- Be 65 years of age or older OR 18 years of age with a physical disability,
- Meet specific clinical criteria,
- Meet financial criteria for Vermont Long-Term Care Medicaid.